

Guiding Principle: DC Residents can remain living in the community.								
Strategy	Program/Services	Lead Agency	Metric	Q1	Q2	Q3	Q4	FY 22 (Sum or Average)
1.1	Safe at Home	DACL	Number of Safe at Home adaptations performed	213	280	262	187	942
Guiding Principle: DC Residents can transition into community-based housing that meets their needs.								
Strategy	Programs/Services	Lead Agency	Metric	Q1	Q2	Q3	Q4	FY 22 (Sum or Average)
1.2 (a)	DBH Housing Vouchers	DBH	Number of individuals discharged from Saint Elizabeths Hospital with a voucher	0	2	3	0	5
1.2 (b)	DBH Housing Vouchers	DBH	Days from the date person is ready for discharge to placement in the community	56	144	81	9	72.5
1.2 (c)	DBH Housing Vouchers	DBH	Number of formerly homeless individuals with severe and persistent mental illness who were provided a voucher	0	1	3	11	15
1.3 (a)	DBH Housing Vouchers	DBH	Number of people with severe and persistent mental illness provided a voucher	0	4	9	11	24
1.3 (b)	DBH Housing Vouchers	DBH	Number placed in a Community Residential Facility (CRF)	22	21	16	26	85
1.3 (c)	DBH Housing Vouchers	DBH	Number integrated into the community from a CRF into independent living with a voucher	0	1	2	0	3
1.4	Assisted Living Services	DHCF	Number of District residents enrolled in Medicaid Assisted Living Programs	Annual Measure				123
1.5	Youth Services	DHS	Number of youths with a disability who have received services	327	303	322	333	1285
1.6	Rapid Rehousing	DHS	Number of persons with a disability who were housed with a time-limited housing subsidy	106	72	102	69	349
1.7	PSH and TAH	DHS	Number of persons with a disability who were housed with a DCHA voucher through a DHS program	172	246	188	159	765
1.8	FRSP	DHS	Number of families with a disability who were housed with a time-limited housing subsidy	988	995	972	966	3921
1.9	PSH and TAH	DHS	Number of families with a disability who were housed with a DCHA voucher through a DHS program	54	88	99	80	321
1.10	Creation and Preservation of Assisted, Affordable Housing	DHCD	Number of District assisted affordable housing units that come online ready for purchase or rental	195	275	65	88	623
Guiding Principle: DC residents are supported in transition from institutional settings or facilities to home and community-based settings.								
Strategy	Program or Service	Lead Agency	Metric	Q1	Q2	Q3	Q4	FY 22 (Sum or Average)
2.1	Nursing Facility Transition	DACL	Number of referrals from Nursing Facilities	59	87	97	72	315
2.2	Nursing Facility outreach	DACL	Number of nursing facility family/resident council meetings attended at nursing facilities (to include virtual events during the PHE)	23	75	93	85	276
2.3	Nursing Facility Transition	DACL	Number of nursing facility transition team clients transitioned from nursing facilities into the community	36	31	31	35	133
2.4	Nursing Facility Transition	DACL	Number of Community Transition Team cases closed	19	45	28	47	139
2.5	Nursing Facility Transition	DACL	Average days to transition (for clients who do not have housing to return to)	226	255	247	309	259.25
2.6	Nursing Facility Transition	DACL	Average days to transition (for clients who have housing to return to)	95	89	142	138	116
2.7	Saint Elizabeths Hospital transition	DBH	Number of people discharged from Saint Elizabeths Hospital and PRTFs quarterly into community housing	44	25	31	41	141
2.8	Substance use disorder residential treatment clinics	DBH	Percentage of substance use disorder residential treatment clients who stepped down to a lower level of care	47%	29%	31%	26%	
Guiding Principle: Quality, Accessible, Person-Centered, home and community-based services are necessary to for DC residents with disabilities to live and remain in the community.								
Strategy	Program or Service	Lead Agency	Metric	Q1	Q2	Q3	Q4	FY 22 (Sum or Average)
2.9	Elderly and Persons with Physical Disabilities Waiver	DHCF	Number of people enrolled in the Medicaid transition code that establishes eligibility for the Elderly and persons with Physical Disabilities waiver before discharged from the nursing home	14	9	27	31	81
2.10	EPD Waiver/State Plan Home and Community Based Services	DHCF	Number of people directly transitioned to Medicaid Home and Community-Based Services without DC Aging and Disability Resource Center transition assistance after a 90+ day stay in a nursing facility or hospital	16	9	12	14	51
2.11	Nursing Home Surveys	DOH	Number of surveys conducted ≤ 15.9 months.	100%	No applicable incidents.	No applicable incidents.	No applicable incidents.	

2.12	Nursing Home Inspections	DOH	The type and number of surveys conducted	Annual/Recertification Nursing Home Surveys: 1 Focused Infection Control Nursing Home Surveys: 1 Complaint/Incident-Based Nursing Home Surveys: 5 Nursing Home Survey Revisits: 2	Annual/Recertification Nursing Home Surveys: 2 Focused Infection Control Nursing Home Surveys: 2 Complaint/Incident-Based Nursing Home Surveys: 5 Nursing Home Survey Revisits: 0	Annual/Recertification Nursing Home Surveys: 3 Focused Infection Control Nursing Home Surveys: 0 Complaint/Incident-Based Nursing Home Surveys: 3 Nursing Home Survey Revisits: 0	Annual/Recertification Nursing Home Surveys: 3 Focused Infection Control Nursing Home Surveys: 1 Complaint/Incident-Based Nursing Home Surveys: 2 Nursing Home Survey Revisits: 1	
2.13	Notice of Infractions	DOH	Number of NOIs issued within 90 days for E level deficiencies and above or G level and widespread	No applicable incidents.	No applicable incidents.	4	1	5
2.14	External Affairs and Communications Team	DACL	Number of community outreach events held by the External Affairs and Communications Team to include virtual programming attendees during the public health emergency (PHE)	60	41	64	44	209
2.15	Senior Wellness Centers	DACL	Number of residents participating in Senior Wellness Center programs (not unduplicated)	Annual Measure				0
2.16	State Health Insurance Program	DACL	Number of State Health Insurance Program-specific Events to include virtual events during the PHE	4	3	5	7	19
2.17	Nutrition Assistance	DACL	Number of clients receiving nutrition assistance (to include both congregate meal participants and home delivered meal participants)	Annual Measure				0
2.18	Medicaid Adult Day Health Program	DHCF	Number enrolled in the Medicaid Adult Day Health Program	190	193	200	171	754
2.19	Options Counseling	DACL	Number of clients receiving options counseling	785	813	778	785	3161
2.20	State Health Insurance Program	DACL	Number of clients assisted under the State Health Insurance Program	831	935	664	900	3330
2.21	Medicaid Long Term Services and Supports	DHCF	Number of assessments for Medicaid Long Term Services and Supports	2,162	2,634	2,503	2,213	9512
2.22	Services My Way – EPD Waiver	DHCF	Number of people enrolled in Services My Way, the participant-directed services option under the Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program	1,330	1,322	1,413	1,527	5592
2.23	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who received services specified in their individual support plan in accordance with type, scope, amount, and frequency	87.90%	94.60%	89.00%	84.00%	
2.24	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who have service plans that address personal goals	95.50%	94.60%	94.00%	80.00%	
2.25	Healthcare Management Plans	DDS	Percentage of Healthcare Management Plans that meet published standards	Annual Measure				92.5%
2.26	Individual Service Plans (ISP)	DDS	The percentage of ISPs that are completed before the ISP effective date per year	99%	99%	99%	99%	
2.27	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who have service plans that address health & safety risks	93.90%	94.60%	90.00%	97%	
2.28	EPD Waiver	DHCF	Percentage of Medicaid Elderly and Persons with Physical Disabilities Home and Community-Based Waiver complaints investigated within 7 days of receipt of complaint	92.10%	84.50%	95.20%	94.00%	
2.29	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program beneficiaries' critical incidents, where follow-up to resolve contributing factors in the incident is implemented in 30 days	86%	83.30%	80.00%	80.00%	
2.30	DDS Waivers	DDS	Percentage of applicable waiver providers currently receiving an annual certification	100%	100%	100%	100%	
2.31	Fidelity Audits	DBH	Percentage of providers complying with full fidelity standards for evidence-based services, including CBL	Annual measure				88%
2.32	PRTF Admissions and Discharges	DBH	Number of children and youth admitted and discharged from PRTF quarterly to community-based setting	8	3	7	7	25
2.33	Behavior Health Services Audits	DBH	Percentage of denied claims on annual audits; compliance with DBH regulations for service delivery	Annual Measure				33%

Guiding Principle: DC residents with disabilities have access to competitive supported employment.								
Strategy	Program/Services	Lead Agency	Metric	Q1	Q2	Q3	Q4	FY 22 (Sum or Average)
3.1	Supported Employment Unit and RSA Employment Coordinators	DDS	Average hourly wage of people employed more than 90 days	\$16.20	\$17.37	\$18.66	\$19.17	\$17.85
3.2	Supported Employment Unit and RSA Employment Coordinators	DDS	Percentage of people successfully employed who remain employed for 90 days or more. Target is 46% annually	Annual Measure				56%
3.3	Pre-Employment Transition Services	DDS	Percentage of high school students ages 16-22 with disabilities who receive at least one pre-employment transition service each school year. Target is 75% annually	53%	65%	82.70%	86.90%	
3.4	American Job Centers	DOES	Total Number of services provided to individuals with Disability	1,231	1,319	998	791	4,339
3.5	American Job Centers	DOES	Employment Rate 2nd Qtr. after exit for Individuals with a Disability	48%	50%	60%	35%	
3.6	American Job Centers	DOES	Employment Rate 4th Qtr. after exit for Individuals with a Disability	31%	41%	67%	47%	
3.7	American Job Centers	DOES	Median or Average Wages 2nd Qtr. after exit for Individuals with a Disability	\$16,144	\$14,817	\$6,317	\$5,246	
3.8	Supported Employment	DBH	Number of enrolled individuals who receive and successfully complete Supported Employment; percentage of providers meeting annual fidelity standards.	81	32	45	34	192
Guiding Principle: District Residents can participate in leisure and social activities and feel connected with their neighborhoods and communities.								
Strategy	Program or Service	Lead Agency	Metric	Q1	Q2	Q3	Q4	FY 22 (Sum or Average)
4.1	Age Friendly DC	DMHHS, Age Friendly	Percent of strategies progressed or accomplished on the Age-Friendly DC dashboard (target is 75%).	Annual Measure				78%
4.2	Center for Accessibility	DCPL	Number of community outreach events held by the DC Public Library, to include virtual programming	23	90	266	283	662
Guiding Principle: District residents with disabilities have access to the services, programs, and activities of the District by ensuring accessible and safe modes of private and public transportation.								
Strategy	Program or Service	Lead Agency	Metric	Q1	Q2	Q3	Q4	FY 22 (Sum or Average)
4.3	Accessible building entrances	DDOT	Develop accessibility guidelines for alteration and improvements to building entrances and terraces that allow access to persons with disabilities.	This has been finalized				
4.4	Safe and Accessible sidewalks	DDOT	Implement sidewalk repairs to create safety and accessible paths of travel.	11.10%	11.10%	30%	65%	
4.5	Accessible transit stops	DDOT	Improve transit stops to be compliant with accessibility guidelines and create connectivity to sidewalk and intersections	3	3	30	15	51
4.6	Accessible pick up/drop off zones	DDOT	Improve the accessibility on the curbside use by expanding the accessible parking program and pick up / drop off zones (PUDOs).	35% complete	35% complete	75% complete	80% complete	
4.7	Bicycle Lanes	DDOT	Improve the connectivity and access to bicycle lanes and shared use paths by increasing the miles of protected bicycle lanes and trails in the District.	2.4	0	0.13	3	5.53
4.8	Transport DC and VetsRide	DFHV	Number of Rides provided by DFHV transportation pilots and program	49,950	62,711	33,063	33,107	178,831
4.9	Implementing the District's Public Rights-of-Way and Path of Travel Regulations/Program	OP, DDOT	Number of building sites assessed by OP/DDOT for accessibility of path of travel	82	57	47	30	216